

FAQ's Re: Online Ordering, Our "Express Request" Storefront Pickup Service, and other temporary store changes: Updated: July 20th, 2020

Is Butcher's Block allowing any in-store customer traffic?

Yes

Do I have to come in to get products, or are you still doing storefront pickup?

You do not have to come inside. You can still get our store products one of two ways: One, by placing an online order for Storefront Pickup (same day if placed before 10am), or by calling the store (812) 336-6328, and placing an "Express Request" order.

What is an "Express Request" order?

Our "Express Request" service allows customers to bypass our online ordering system, for those needing specialty service and products in a hurry, or for those without online access. In most cases an Express Request can fulfill items outside of what's available on our online form, but no guarantees. Express requests are limited to a maximum of 5 packages. Express Request orders have an associated \$6.00 service fee, and all will be brought to you via Storefront Delivery. Once Express Request orders are placed, we work quickly and call/text you as soon as it's ready for pickup, or will bring out ASAP to you once you order.

Can I place a storefront pickup order over the phone?

We can put in an "Express Request" for you, which has an associated \$6.00 fee, otherwise, we are only accepting online orders. Express requests are limited to a maximum of 5 packages per order. This service provides expedited orders, service for customers that have no online access, or want specialty service or customization of products not offered on our online form. Otherwise, the online form on our website (bloomingtonmeat.com) has same day pickup, allows higher order amounts, a quick turnaround time, no additional fees, and lots of popular everyday options. Both the "Express Request" service and the Online Form provide our included Storefront Service (we bring your purchase to you). Bulk Package orders (viewable on our website), are also to be placed over the phone for next day pickup.

Where can I order online for storefront pickup?

bloomingtonmeat.com

What are your temporary store hours?

Monday-Saturday 9:00a-5:30p. Online ordering and “Express Request” ordering cutoff time is 10am daily for same day pickup.

Is your Smokehouse open for hot food to-go?

Not yet, nor are we making sandwiches until Smokehouse reopens. We can fulfill Family Pack and Party Pack orders with advance notice. We do have some Smokehouse selections available cold, ready to reheat. Deli meats and cheeses by the pound are available.

Do you deliver?

Not yet.

Are you still taking orders for bulk packages?

You can place bulk package orders over the phone during business hours, we may have them added to our online store soon. We require a day notice on these, so we can have them for you 1-2 business days.